MSc Global Healthcare Management

2025/2026 Academic Year

Student Welcome Pack

January 2026 Cohort

Contents

Foreword from the Vice-Chancellor

Dear Student,

It is my pleasure, as Vice-Chancellor of the Health Sciences University (HSU), to welcome you personally to our learning community. We are all delighted that you have chosen to study with us, and I know you will receive exceptional student support from our highly experienced, and extraordinarily caring community of staff.

Our mission is to deliver high quality programmes, established with you in mind, that ensure you will be able to evidence the skills and experience that employers seek – not least because you have been able to benefit from the real-world business experiences provided by our staff and expert Visiting Faculty that are embedded throughout the course. We take enormous pride not just in the progress of students whilst they are studying with us but also in the success of HSU graduates once they enter the global world of work. You are truly joining a global family of graduates and practitioners. I would encourage you to take advantage of all the benefits of studying with HSU including English Language Support, Electronic Library Services, Guest Speaker and Networking opportunities. Please do not hesitate to contact our Student Support staff as you become part of our community.

As someone who trained in London as a healthcare professional and has spent most of their working life in London, I also very much hope that you will take full advantage of all the other benefits of studying in the heart of one of the world's leading global cities. As well as being a centre for business, finance and health, London is also pre-eminent location for world-class arts and culture.

Together with our wonderful Course Leader, Dr Adetola Adekunle, I very much look forward to welcoming you in person when you are on our London campus.

With best wishes

Lesley

Professor Lesley Haig, Grad Dip Phys, MSc, DPT, SFHEA

Vice Chancellor

Welcome to the Health Business School

Dear Student,

We are delighted you have chosen to study with us at the Health Business School on our flagship MSc Global Healthcare Management Course. Welcome!

As our world continues to evolve and we combat the aftermath of the Covid-19 pandemic, there is no better time to invest in skills development to efficiently manage resources within global healthcare and allied services work environment, while effectively navigating the complex and dynamic nature of power and politics that shape the global healthcare sector worldwide.

The course is taught by highly experienced academics and professionals and offers high quality teaching engagement and so much more, to ensure you not only become better healthcare managers, but are cognitively positioned to acquire relevant knowledge of, and skills in, responsible and sustainable leadership and management within the global healthcare sector. The course will ensure development of informed decision-making skills to balance economic, environmental and societal goals, while making a positive and sustainable impact in global contexts.

The academic and professional services team and I look forward to welcoming you to the Health Business School, where you are set for a fulfilling and enjoyable student experience at HSU.

Warm wishes

Dr Adetola Adekunle PhD, MCMI, FHEA, CMBE
Head of School

Preparing for the start of your course

Your journey with us starts with a two-day induction to your course and the services available to you as a student at Health Sciences University. The focus will be on helping you familiarise yourself with the university and providing you with useful information to ensure your time as a student is successful. It is important that you attend all induction sessions on your timetable.

Your first day will include:

- A welcome from our Vice-Chancellor and our Students' Union team.
- Your official enrolment at the university, including important checks related to your visa.
- A tour of our campus.
- An IT induction to set you up with access to our IT systems.
- Student wellbeing workshops.
- An opportunity to get to know students and staff and join our Students' Union team for afternoon tea.

Your second day will include:

- A course orientation session with the course team.
- An introduction to library services.
- A study skills workshop.
- Complimentary lunch.
- Our registry and IT teams will also be available to assist with any issues not covered on day 1.

There will also be the opportunity for you to explore the local area and London's many attractions, neighbourhoods, cultures and cuisines in your own time.

IMPORTANT NOTE:

Due to the size of the cohort we are asking students to attend induction sessions on different dates. You will be sent your Group and your Welcome Week timetable with your registration instructions. Please make a note of your group and timetable and ensure you attend on campus at the dates and times requested.

Induction Week Schedule

Date and time	Who should attend	What to expect	Location
Wednesday 7 January 09:45 –17:00	Students from **Groups A, B and C** only	Vice-Chancellor's welcome Students' Union welcome Enrolment and document checks Campus tour IT induction Consent and wellbeing workshops Afternoon tea	On-Campus Borough High Street
Thursday 8 January 09:45 –17:00	Students from **Groups D, E and F** only	Vice-Chancellor's welcome Students' Union welcome Enrolment and document checks Campus tour IT induction Consent and wellbeing workshops Afternoon tea	On-Campus Borough High Street
Friday 9 January 11:00 – 15:15	Students from **Groups A, B, C, D, E and F**	Course orientation session Welcome lunch Introduction to Library Services Study skills workshop	On-Campus Borough High Street
Thursday 15 January	**All students**	Timetabled teaching begins	On-Campus Borough High Street

Course Delivery Structure

For your course diary, **each course core unit is delivered over a four-week cycle** starting from Thursday 15 January 2026, comprising of a total of 48 tutor contact hours and 152 independent and guided study notional hours required per unit. Your English for academic purposes (EAP) unit is delivered over 11 weeks with varied instructional hours estimated.

You will attend classes in-person on campus and online as seen in the four-weekly delivery cycle schedule summary below:
- Week 1 & 2: – 2.5 days a week.
- Week 3: - 3.5 days a week
- Week 4: – Unit tutorials and Assessment Submissions.

Week	Days	Total Hours	F2F Lecture*	F2F Seminar*	F2F Workshop*	Online Delivery**	Assessment Submission***
1	Day 1	7 hours	✓	✓			
	Day 2	7 hours	✓	✓			
	Day 3	3 hours			✓		
2	Day 1	7 hours	✓	✓			
	Day 2	7 hours	✓	✓			
	Day 3	1.5 hours				✓	
3	Day 1	7 hours	✓	✓			
	Day 2	7 hours				✓	
	Day 3	6 hours				✓	
	Day 4	3 hours			✓		
4	Day 1	1.5 hours				✓	
	Fridays	Deadline by 4pm***					✓

*__F2F__ = Face to Face Sessions on campus.

*__F2F Lecture__ = 11:30-13:30 & 16:00-18:00 daily

*__F2F Seminar__ = 13:30-15:00 & 18:00-19:30 daily

*__F2F Workshop__ = 10:30-12:30 **OR** 13:30-15:30 daily

**__Online Delivery__ = 09:30-17:30 daily. Session ends at 16:30 on second day of core units' delivery
EAP online sessions should hold for 1.5 hours.

***__Assessment Submission__ is at 16:00 on deadline date.

__Online Surgery Hours__: Where offered, will hold online at timings based on tutor availability.

Additional Information

11-Weeks English for Academic Purpose Classes

As part of your study, you will undergo an 11-week English for Academic Purpose (EAP) course to be held on Wednesday from the second week of teaching, starting 22 January 2026. These are mandatory classes and are part of your course curriculum.

Group and 1-2-1 Tutorial Opportunities

There will be opportunities to attend unit tutorials scheduled virtually as required by course unit lead and tutors.

Units Delivery and Assessments

Each unit you undertake on your course is delivered over set days during the week and assessed by a variety of methods including a combination of essays, reports, presentations, case studies and market analyses, reflective commentaries, live consultancy projects and written examination. As an enrolled student at the University, you are entering into an agreement to study the course and attend all scheduled sessions punctually and under-take all associated assessments components on the programme.

UK Weather in Winter

British weather during Winter period can be unpredictable and may be very cold so please ensure you come prepared with warm, weatherproof clothing when you arrive in the UK.

Where to Stay in the UK

We understand that for many of you, this will be your first experience travelling alone and to a foreign country, which is truly exciting. We recommend that you make relevant accom-modation arrangements prior to your arrival in the UK, which should be ideally not more than 10 miles from the University campus at **275 Borough High Street, London, SE1 1JE**. It is important to note that the University (HSU) **does not provide any accommodation ar-rangements including temporary or permanent provisions.**

Useful A to Z Contacts

University Services

Course Administration Team	registration@hsu.ac.uk
Finance Team	student-finance@hsu.ac.uk
IT services	askIT@hsu.ac.uk
Estates Team	askEstates@hsu.ac.uk.
Library and Learning Services	learningservices@aecc.ac.uk OR thehub@hsu.ac.uk
Student and Wellbeing Services	studentservices@aecc.ac.uk
Student Visa Queries	studentvisas@aecc.ac.uk
Student Union	Rlewis@aecc.ac.uk
Student Union Executives	suexec@aecc.ac.uk

Academic Contact

Course Leader - adetola.adekunle@hsu.ac.uk

University Enrolment Documents Checklist

To complete your university enrolment process successfully, you must bring the following documents with you in-person on your first day of induction. This will be either Wednesday 7 January or Thursday 8 January dependent on your Group.

1. **Your current passport**
   o This must be the original. You should also bring a copy of photo data page.

2. **Your current UK visa share code**
   o If you are applying for a student visa, you should not travel to the UK until the start date of this visa.

3. **Evidence of your UK entry date**
   o This could be either an entry stamp in your passport, boarding pass or flight ticket.

4. **Original certificates of your academic qualifications**
   o These should be the qualifications listed on your CAS, as well as:
   o Your highest qualification (if different to the qualification on your CAS)
   o Official translations (if applicable)

5. **Your UK address and contact details**

This documentary evidence and information is a mandatory UKVI requirement. You must provide this to the university before you will be permitted to formally enrol.

London Campus IT Systems Requirements

To access the University IT Systems as a student, there are some **minimum systems requirements** that we have highlighted below:

Minimum supported personal equipment

- All students are required to have a smartphone that is currently within the manufacturer's support window.

- To access any Health Sciences University resources Microsoft authenticator must be installed and updated on a smartphone.

PHONES and TABLETS

Apple OS
- We advise students should have iOS 18 as a minimum operating system on any iOS device. As historically, Apple tends to end support for older OS version after 12-18 months of introducing a new version. An iOS 18 enabled device will ensure access to HSU systems for the duration of you study at HSU.

Android OS
- A minimum of Android 14 OS is required for all Andriod devices.

LAPTOPS and COMPUTERS

Microsoft OS
- We are adivising students to ensure that any personal microsoft laptop or computer has a Windows 11 installed or can be upgraded to this. This is to ensure you can access HSU systems after Microsoft support for Windows 10 ends in October 2025.

Apple OS
- An Apple mac OS version 14 (Sonama) is the minimum macOS allowed on all personal apple devices, this will normally have active and supported anti-virus software installed.

Important note:

- ✓ All devices must have a valid and active anti-virus product installed and be set to automatically install operating system updates.

- ✓ **HSU provides Microsoft Office** (Word, Excel, PowerPoint, Outlook, Teams, and OneNote) **to students free of charge for the duration of their course**. The software can be installed on up to five devices, including laptops, desktop computers, mobile phones, and tablet devices.

Getting to the London Campus

In the heart of the city, HSU's London campus is well served with several public transport links.

📍 **Find us at:** 275 Borough High Street, London, SE1 1JE

For details of our exact location use what3words limit.lion.caring.

Nearby Popular Landmarks: The campus is within short walking distance of several iconic London landmarks including The Shard, Tower Bridge, Borough Market, and the London Eye.

Public Transport Options:

- **Tube (London Underground)**: **Borough station** is on the Northern line and is the closest tube station to our London campus. When exiting the station turn right and our building is located approximately 1 minute away on the other side of the road.

- **Train**: **London Bridge Station** and **Elephant & Castle** station are both a 10-minute walk to campus and offer connections to other National Rail services for students traveling from outside London. Visit **National Rail** website https://www.nationalrail.co.uk/journey-planner/ to plan your journey by rail. Both stations are also on the London Underground network.

- **Bus Routes**: Several buses serve the area such as buses **35, 133, 343** from London Bridge, including routes passing through Borough High Street where the campus is located.

- **Walking & Cycling:** The campus is easily accessible **by foot. Bicycle and E-Scooter hires** are also widely available in London for a small charge and there are docking stations located opposite HSU's London campus.